

# P272

## WHAT IS IT AND HOW DOES IT AFFECT MY BUSINESS?

### NON HALF-HOURLY METERS ARE CHANGING.

P272 is a regulatory change from Ofgem that alters the way your business energy usage is metered and billed. It is a compulsory requirement which means that if your business has any non half-hourly (NHH) maximum demand (MD) electricity meters, these will need to be upgraded to half hourly (HH) meters.

### WHEN DO I NEED TO UPGRADE?

Any relevant supply contracts up for renewal after November 2015 must be moved to half hourly status within 45 days of renewal, up until the deadline of 1st April 2017.

### WHAT IS THE BENEFIT TO MY BUSINESS?

- Data sent by the meter will reflect actual consumption, as opposed to using estimates
- Access to data and reporting, allowing you to better manage your power consumption
- Drive down costs by monitoring consumption more closely and buying energy more efficiently
- No need to conduct meter readings – these meters can be read remotely

### WHAT WILL I NEED TO DO TO UPGRADE?

If your meter can be configured remotely, it is unlikely that you need to physically change your meter. However, there are exceptions. Our P272 experts will assess your current situation and guide you through all the necessary changes.

**Contact your account manager** for free advice on upgrading your meter.

### HOW MUCH WILL IT COST?

Upgrading to half-hourly status means that new charges will appear on your bill. This could involve unavoidable cost increases. However, some may see a decrease in their bills, depending on their usage patterns. These new charges will appear as line items on your bill: DUoS and TNUoS.

The actual meter upgrade itself is free of charge, however, you will need to have additional Meter Operator (MOP) and Data Aggregation/Data Collection (DA/DC) contracts in place in order to use your new meter. Charges for these contracts can vary – **contact your Focus Assured account manager today** to ensure you are getting the best rate.